

Mobile Computer CT58 User Guide



UROVO TECHNOLOGY CO., LTD.

Contents

Contents

| Abc | out the Guide | 1 |
|-------|-----------------------------------------------------------------|------|
| Intro | oduction | 1 |
| | Service information | 1 |
| | Unpacking | 2 |
| Tec | hnical Specifications | 3 |
| Get | ting Started | 5 |
| | Major Parts | 5 |
| | Accessories | 6 |
| | Install/replace Battery | 8 |
| | Installing SD/SIM Card | 10 |
| | Charging The Device | 11 |
| | Charging Precautions | . 12 |
| | Turn On/Off CT58 | . 13 |
| Usiı | ng The Device | 1 |
| | Un - Locking the Screen | 1 |
| | Home Screen | 15 |
| | Status Icons | 16 |
| | Notification Icons | 17 |
| | Quick Access Panel | 18 |
| | Edit Quick Settings Panel | . 19 |
| | Remove The Application From The Home Screen Or Create A Folder. | 20 |
| | Add Widgets To The Home Screen | 21 |
| | Home Settings+Wallpapers | . 22 |
| Dev | rice Setting | 23 |
| | Access Device Settings | . 23 |
| | Device Settings | 24 |
| | Network & internet | . 26 |

Contents

| | Network details | . 27 |
|-----|-------------------------------|------|
| | Hotspot & tethering | . 28 |
| | Bluetooth Setting | .29 |
| | Apps | .30 |
| | Notifications | 31 |
| | Battery | 32 |
| | Storage | . 33 |
| | Sound | 34 |
| | Display | . 35 |
| | Security | . 36 |
| | Privacy | . 37 |
| | Location | . 38 |
| | Passwords & accounts | .39 |
| | System | .40 |
| | Language & input | .41 |
| | Data & time | .42 |
| | Scanner Settings | .43 |
| | ScanWedge Profiles | 44 |
| | Feature Settings | .45 |
| | Remap Key | 46 |
| | Docking Station | .47 |
| App | lication | 48 |
| | Application Window | .48 |
| | Switching Between Recent Apps | 49 |
| | Apps Icon | . 50 |
| | App Market | .53 |
| | Contacts | .54 |
| | U stage | 55 |
| Mai | ntenance and Troubleshooting | . 56 |

Contents

| Maintenance Equipment | . 56 |
|-----------------------|------|
| Cleaning Equipment | 57 |
| Troubleshooting | . 59 |
| Precautions | 61 |
| Warranty Policy | 62 |

About the Guide

Introduction

This Guide offers information on the usage of CT58 mobile computer and its accessories.

Note: The screens and windows described in this Guide are samples, which can differ from the actual ones.

Service information

You can visit the official website (https://en.urovo.com) of Urovo Technology Co., Ltd. (hereinafter referred to as Urovo) whenever possible to gain quick network support services:

Click the search box and enter corresponding product model to query the machine's configuration information. Click maintenance query to query information of the nearest service center or enter the serial number (SN) of your device in the search box for maintenance progress to query the maintenance state to follow up the state of the device in maintenance in time! Service hotline: 400-888-6989.

Please offer the following information while contacting the Support Center:

- Device SN (Serial Number)
- Model or product name
- Software type and version number: check the device "Settings-

System-About Phone"

Thanks for your cooperation!

Provision of document feedback

If you have any comment, question or advice on this Guide, please e-mail to tech@urovo.com 或 service@urovo.com

Unpacking

- 1. Please carefully remove all the protective materials around CT58 and keep the device case for storing and transporting the device in the future.
- 2. Please check the following elements:
- CT58 intelligent terminal×1
- Adapter×1
- USB cable×1
- Quick start guide×1
- 3. Inspect the device for damage. If any equipment is damaged or missing, please contact customer service support or the local distributor.
- 4. Please remove the screen shipping protective film before using.

Technical Specifications

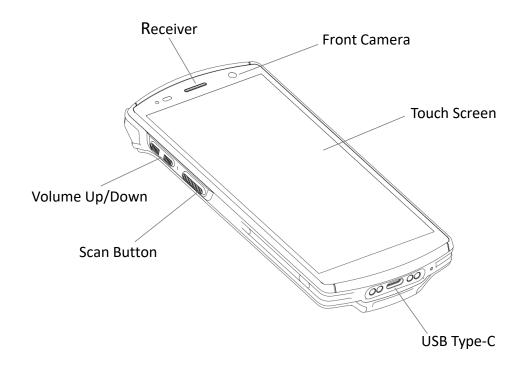
| | Model | UROVO CT58 |
|----------------|-----------------|-------------------------------------------------------------------------------------------------------------|
| | O.S. | Android 12.0 |
| Performance | Processor | Octa-core 2.0GHz |
| | Memory | RAM: 4GB , ROM: 64GB |
| | Extended memory | Micro SD card, Up to 256 GB SDXC |
| | Dimensions | 155*71*16.8mm |
| | Weight | 8.82 oz./265 g with standard battery |
| | Display | 5.5 inch display, 720*1440 |
| | Touch Screen | Ultra sensitive capacitive touch panel, support multi-touch, works with gloves and wet fingers |
| | Main battery | Capacity: 3.85V 5000mAh |
| | Charging time | Less than 4 hours |
| Basic | Buttons | PWR button, Vol+/- button, Scan button*2 |
| specifications | Camera | No Front (5MP optional), Fixed Focus |
| | Sensors | Light + Accelerator+ Proximity + Hall switch + Barometer |
| | Scanning | Professional scan engine Support international standard 1D/2D barcode; |
| | Slots | One slot, Nano-SIM x 1(Either Micro SD x 1 up to 256GB), eSIM x 1(optional) |
| | Audio | Single-Microphone with noise cancellation, 1.5W Speaker for loud noise, earpiece supports echo cancellation |
| | Interfaces | USB Type-C、pogo pin |
| | Positioning | GPS、A-GPS、BEIDOU、GLONASS、Galileo |
| Network | WWAN | 4G/3G/2G |
| Connections | Bluetooth | BT5.0 + BR/EDR + BLE |
| | Wi-Fi | 2.4G/5G,IEEE 802.11a/b/g/n/ac/d/e/h/i/k/r/v/w Roaming:802.11r /OKC/ PMKID caching |

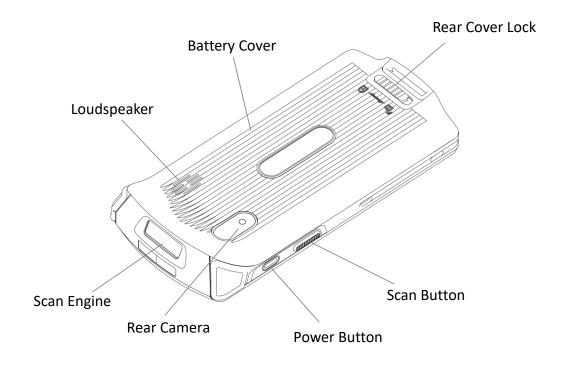
Equipment Specification

| | Operating Temp. | -10°C to 50°C |
|-------------|-----------------------|------------------------------------------------------|
| | Storage Temp. | -40°C to 70°C |
| | Humidity | 5%RH ~ 95%RH (No condensation) |
| Environment | Drop Specification | Multiple 1.5 m drops to concrete at room temperature |
| | Tumbling | 400times 1.0m tumbles |
| | Sealing | IP65 |
| | ESD | +/-15kv Air; +/-8kv contact |

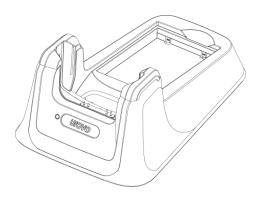
Getting Started

Major Parts

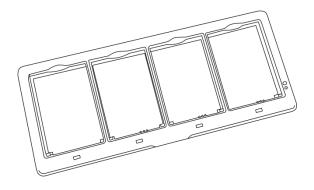




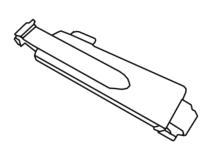
Accessories



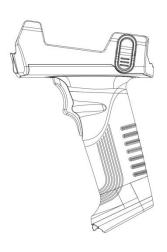
Single Charging Cradle



4-Slot Battery Charging Cradle

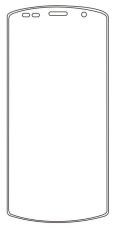


Hand Strap

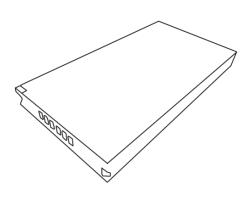


Pistol Gun

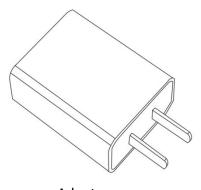
Getting Started



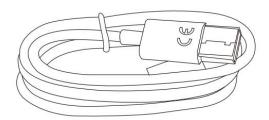
Screen Protector



Battery(5000mAh)



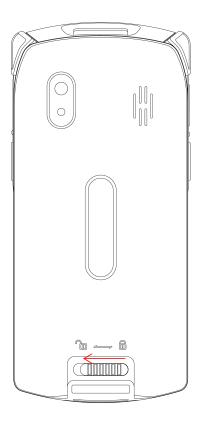
Adapter



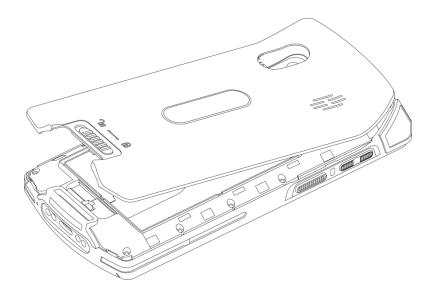
USB cable

Install/replace Battery

1. Slide the rear cover lock to the left.

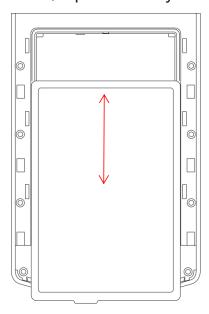


2. Remove the battery cover as shown in the following figure.

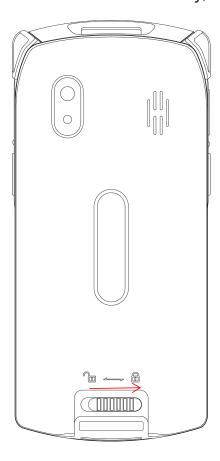


Getting Started

3. Install/replace battery.

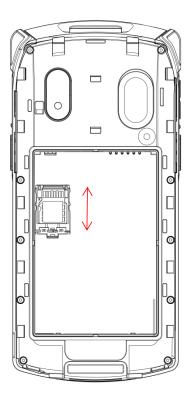


4. Place the back cover fully, then push the lock buckle to the right.

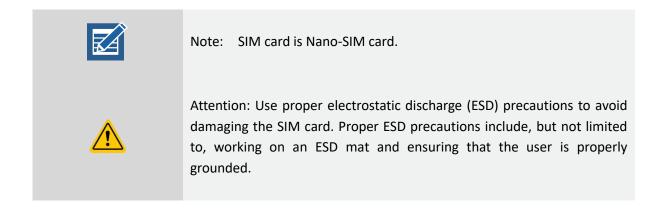


Installing SD/SIM Card

- 1. Remove the battery cover and battery.
- 2. Pull out the SIM card slot. Place the Nano-SIM or Micro SD/TF card into the respective slot, then push the card slot in completely.



3. Install the battery. Place the back cover fully, then push the lock buckle to the right.

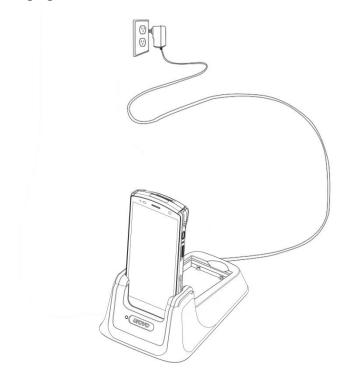


Charging The Device

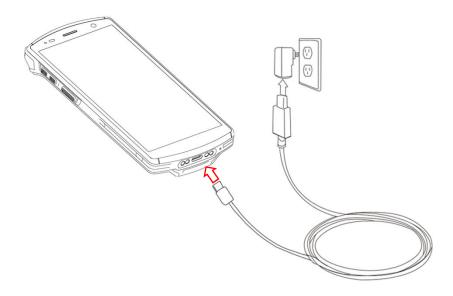
To charge the main battery:

- 1. Connect the charging accessory to the appropriate power source;
- 2. Insert the CT58 into a cradle or attach to a cable. The CT58 turns on and begins charging. The Charging/Notification LED red then turns green when fully charged.

Charging With Cradle



Charging with USB Cable



Charging Precautions

- 1. Please do not use or charge the device in any environment with too high or low temperature;
- 2. Please charge the battery with the product's charger in standard configuration or desktop charger only;
- 3. If the device (including the battery) is not used for the moment, please separately store the battery and device and pack them in PE bags or other insulated bags in the original package in case they become damp or contact with other electronic devices. Do not store the unpacked battery in a stack;
- 4. Please do not idle the device for over 3 months; be sure to charge and discharge the battery not used for the moment once per 3 months, where the stored battery should be $60\% \sim 70\%$ charged (i.e., $3.8V \sim 3.9V$);
- 5. The lithium battery should be stored somewhere cool, dry and ventilated. It is advised to be stored in a $0 \sim 28^{\circ}\text{C}$ environment.

Charging Indicators:

| State | LED | Indication |
|------------------|-----|---------------------------------------------------------------------------------------------------------------------------------------|
| Off | 0 | CT58 is not charging. CT58 is not inserted correctly in the cradle or connected to a power source. The charger/cradle is not powered |
| Long red light | | CT58 is charging |
| Long green light | | Charging complete |

Turn On/Off CT58

Turn On

- 1. In the shutdown of long press the "power key";
- 2. When CT58 goes into startup mode, it vibrates;
- 3. Release the "Power Key" and wait until CT58 finish booting.

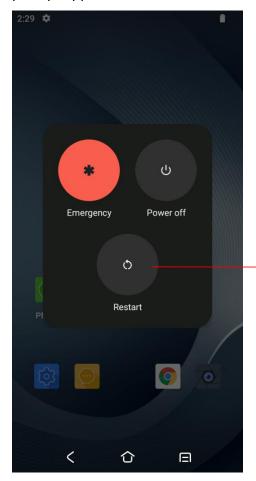


If you cannot turn on your CT58, try the below steps:

- 1. To turn on CT58, the battery needs to be charged certain level, Please charge first;
- 2. Press and hold the "power key" for over 10 seconds to force reboot.

Turn Off

Press the power button for a long time in the power-on state until the shutdown prompt appears. Click "Power off".



Touch to restart the device.

Using The Device

Un - Locking the Screen



Lock Screen

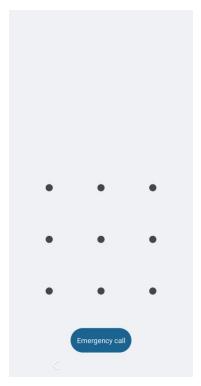
Setting Method:

Open"Settings-Security-Screen lock".

Use the Lock screen to protect access to data on the device. Some email accounts require locking the screen.

When locked, a pattern, PIN, or password is required to unlock the device. Press the Power button to lock the screen. The device also locks after a pre-defined time-out. Press and release the Power button to wake the device. The Lock screen displays.

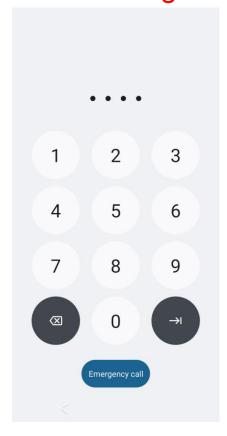
Swipe the screen up to unlock. If the Pattern screen unlock feature is enabled, the Pattern screen appears instead of the Lock screen. If the PIN or Password screen unlock feature is enabled, enter the PIN or password after unlocking the screen.



Pattern Screen

Unlock with pattern.

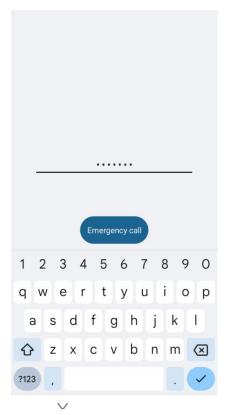
Un - Locking the Screen



PIN Screen

If the user enters the PIN, password or pattern incorrectly five times, they must wait 30 seconds before trying again.

If the user forgets the PIN, password or pattern contact the system administrator.



Password Screen

Unlock with a password.

Home Screen





Note: Some Status icons may not appear in the Status bar if there are too many icons to display.

Some of the status icons are listed on the next page.

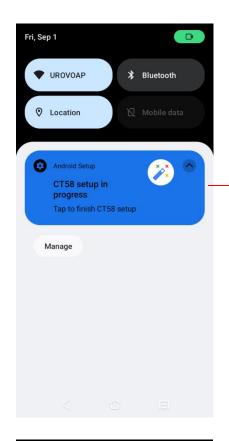
Status Icons

| lcon | Description | | | |
|------------------|--------------------------------------------------------------------|--|--|--|
| Alarm is active. | | | | |
| | Main battery is fully charged. | | | |
| Ù | Main battery charge is low. | | | |
| 1 | Main battery charge is very low. | | | |
| 4 | Main battery is charging. | | | |
| ı _ | All sounds, except media and alarms, are silenced and vibrate mode | | | |
| | Do Not Disturb mode active. | | | |
| * | Airplane Mode is active. All radios are turned off. | | | |
| * | Bluetooth is on. | | | |
| * | The device is connected to a Bluetooth device. | | | |
| • | Connected to a Wi-Fi network. | | | |
| \Diamond | Not connected to a Wi-Fi network or no Wi-Fi signal. | | | |
| <···> | Connected to an Ethernet network. | | | |
| C | Speakerphone enabled. | | | |
| (| Portable Wi-Fi hotspot is active. | | | |
| 4G LTE | Connected to a 4G LTE/LTE-CA network1. | | | |
| R ↓↑ | Roaming from a network. | | | |
| | No SIM card installed. | | | |

Notification Icons

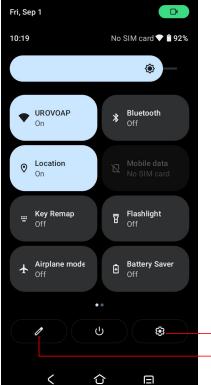
| Icon | Description |
|---------------|-------------------------------------------------------------|
| •• | More notifications are available for viewing. |
| \mathcal{C} | Data is syncing. |
| 1 | Indicates an upcoming event. Non-GMS devices only. |
| 31 | Indicates an upcoming event. GMS devices only. |
| ? | Open Wi-Fi network is available. |
| • | Song is playing. |
| (i) | Problem with sign-in or sync has occurred. |
| <u> 1</u> | Device is uploading data. |
| <u>†</u> | Device is downloading data when animated and download is |
| 0- | Device is connected to or disconnected from virtual private |
| - | Preparing internal storage by checking it for errors. |
| 0 | Call is in progress. |
| 0.0 | One or more voice message is in mailbox. |
| و" | Call is on hold. |
| × | Call was missed. |
| 0 | Headset is connected to the device. |

Quick Access Panel



Notification panel

When there is a notification from the Android (system) or the App, you can check details by dragging down the "Status Bar".



Quick setting panel

You can access the "Quick setting panel" by dragging down the "Notification panel".

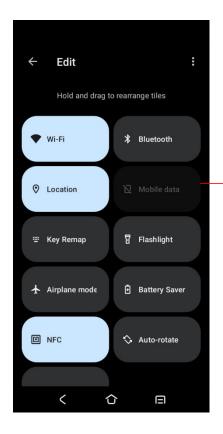
Device Settings

Touch to access device Settings.

Edit Quick settings panel

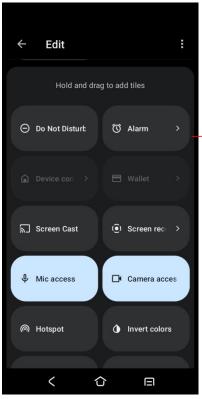
Touch the Edit icon to change the order of icon in the Quick settings panel.

Edit Quick Settings Panel



Edit Quick settings panel

Hold and drag to rearrange tiles, and change the order of icons in the Quick settings panel.



By dragging the icon, you can customize the Quick settings panel.

Remove The Application From The Home Screen Or Create A Folder



Remove the application from the home screen

Delete the application, drag its icon into the "remove" area, and release.

Create A Folder

- 1. Touch and hold one app icon;
- 2. Drag the icon and stack it on top of another icon;
- 3. Lift and release.



- 1. Touch the folder;
- 2. Touch the title area and enter a folder name using the keyboard;
- 3. Touch anywhere on the Home screen to close the folder. The folder name appears under the folder.

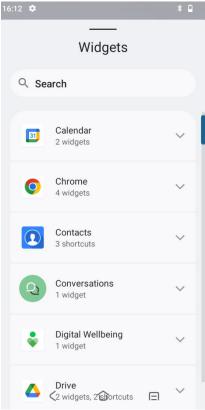


Add Widgets To The Home Screen



Add Widgets

Hold down on the home screen until the menu appears, and then touch the "Widgets".



To add a widget to the Home screen

- 1. Scroll through the list to find widgets;
- 2. Touch and hold the widget until the home screen appears;
- 3. Position the widget on the home screen and release it.

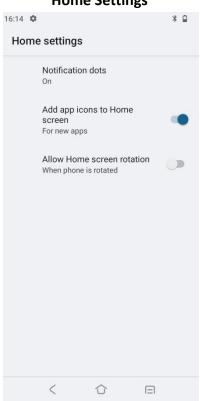
Home Settings+Wallpapers



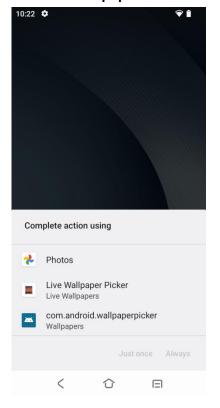
Wallpapers/Home Settings

Hold down on the home screen until the menu appears, and then touch the "Wallpapers" or "Home settings".

Home Settings



Wallpapers



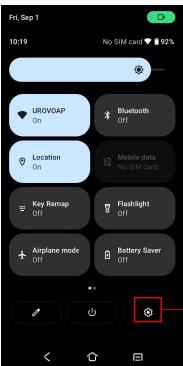
Device Setting

Access Device Settings



Method 1

In the home screen, tap the settings icon.



Method 2

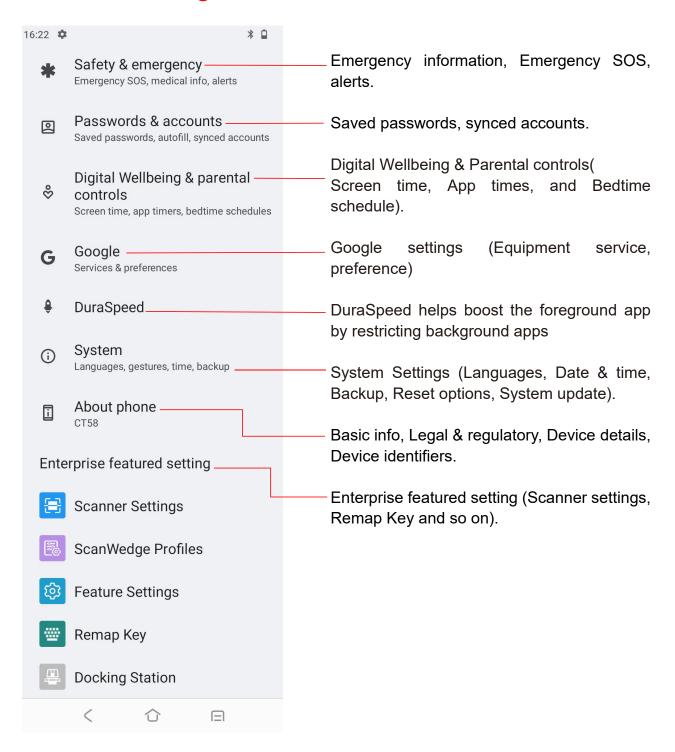
Pull down the status bar to open the quick access panel, then tap the settings icon.

Device Settings

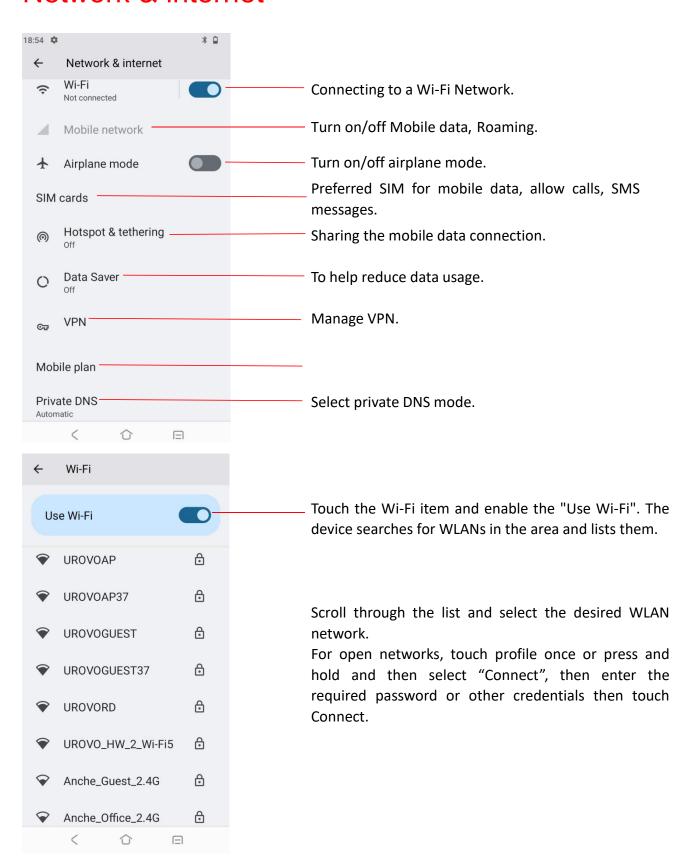
| 16:21 * * • Settings | | | | | |
|------------------------------------------------|---------------------|-----------------------------------------------------------------------------------------------|--|--|--|
| octings | Settings | | | | |
| Q Search settings | | Enter keywords to find Settings. | | | |
| Network & internet Mobile, Wi-Fi, hotspot | t | _ Wireless network setup (Wi-Fi, Mobile network,Data usage, hotspot). | | | |
| Connected devices Bluetooth, pairing | S | — Bluetooth, NFC. | | | |
| Apps | | — Apps (default apps, Screen time). | | | |
| Notifications Notification history, conver | rsations | Notifications(App settings, Notification history, Conversations, Privacy) | | | |
| Battery 40% - About 9 hr, 22 min le | rft | Battery Settings (Battery Usage, Battery Saver, Battery percentage). | | | |
| Storage 17% used - 52.99 GB free | | Storage (Storage manager, Free up space). | | | |
| Sound Volume, vibration, Do Not | | — Sound(Volume, Vibration, Do not disturb). | | | |
| Display Dark theme, font size, brig | | Display Settings(Brightness, Wallpaper, Screen timeout, Font Size). | | | |
| Wallpaper Home, lock screen | | Set the wallpaper of Home and lock screen. | | | |
| Accessibility Display, interaction, audio | | Accessibility(Screen reader, Display, Interaction controls). | | | |
| Screen lock, Find My Device | ce, app security | Security(Security status, Screen lock, Encryption & credentials). | | | |
| Privacy | vity, personal data | Privacy dashboard, Permission manager, Personal data. | | | |
| On - 6 apps have access to | o location — | App location permissions, Location services. | | | |

Device Setting

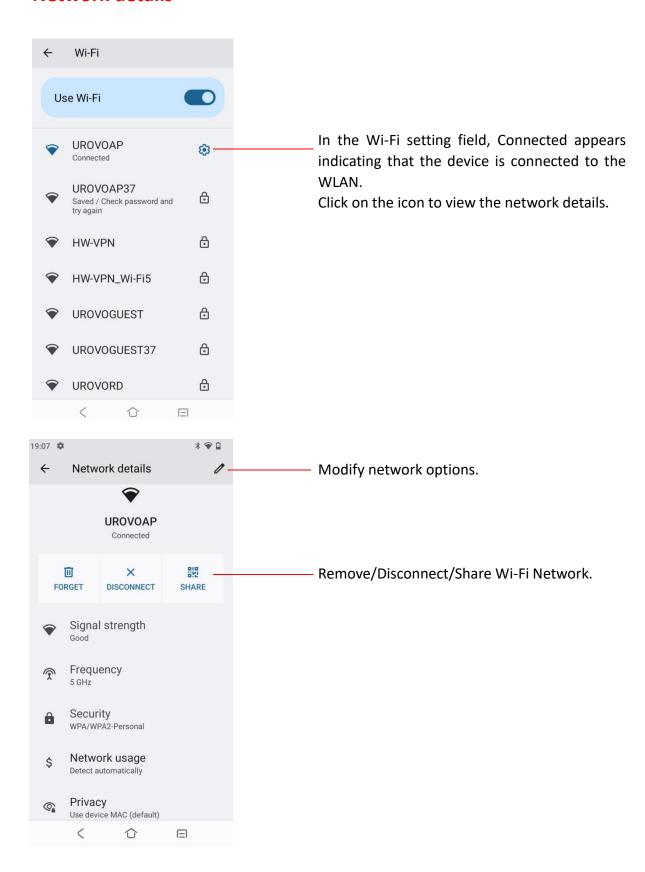
Device Settings



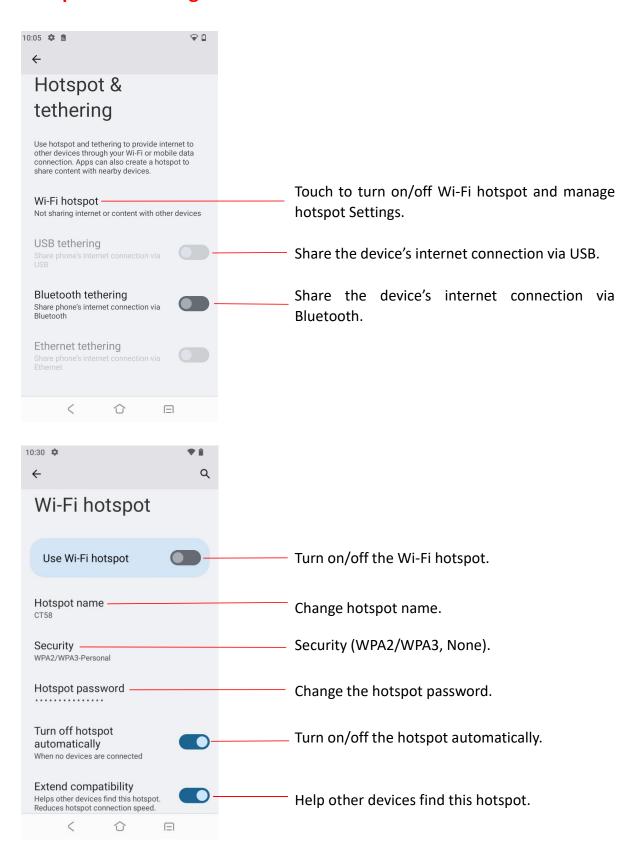
Network & internet



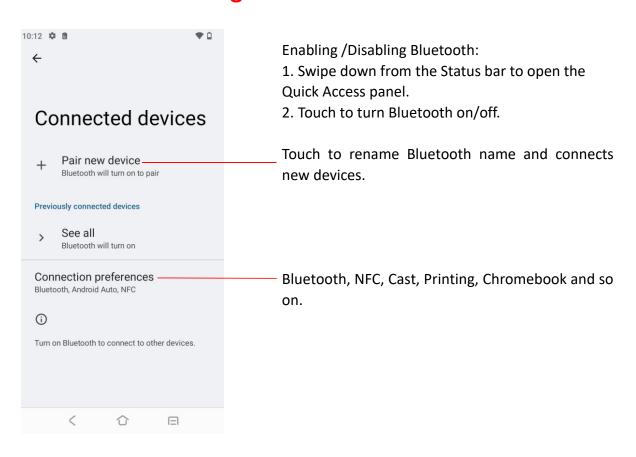
Network details

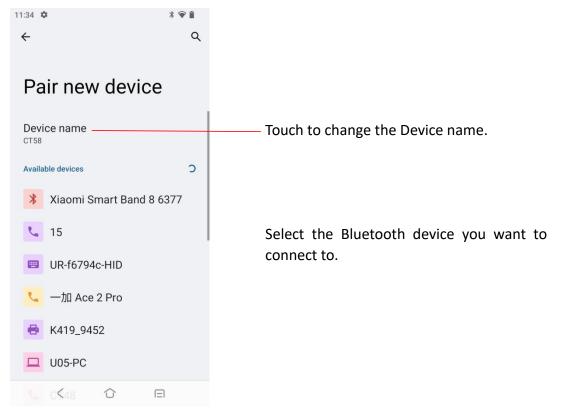


Hotspot & tethering



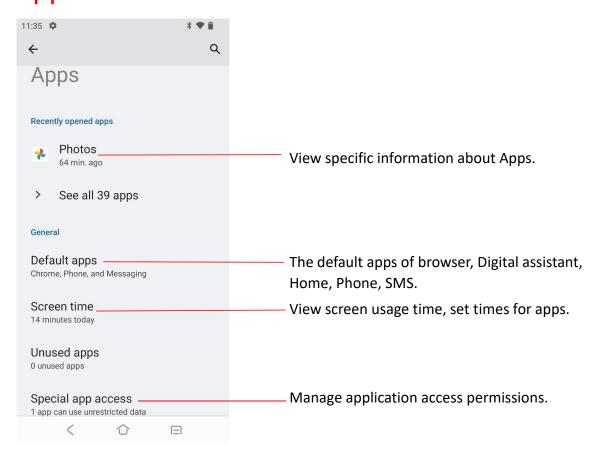
Bluetooth Setting



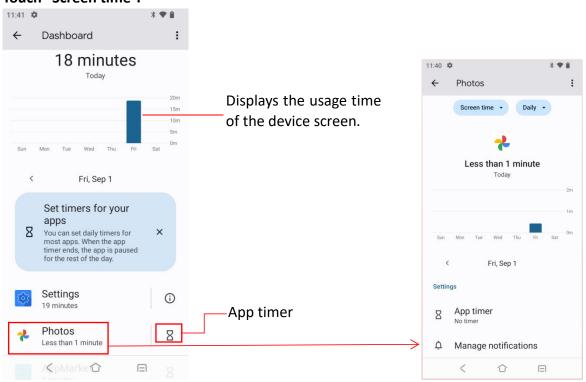


Device Setting

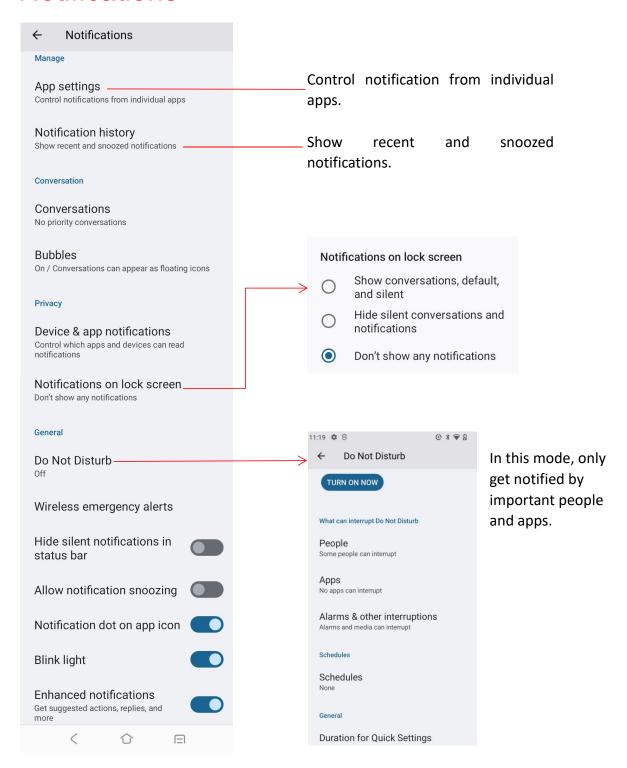
Apps



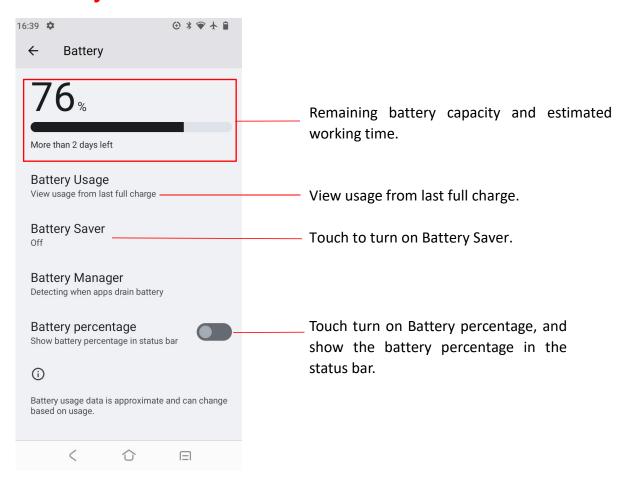
Touch "Screen time".



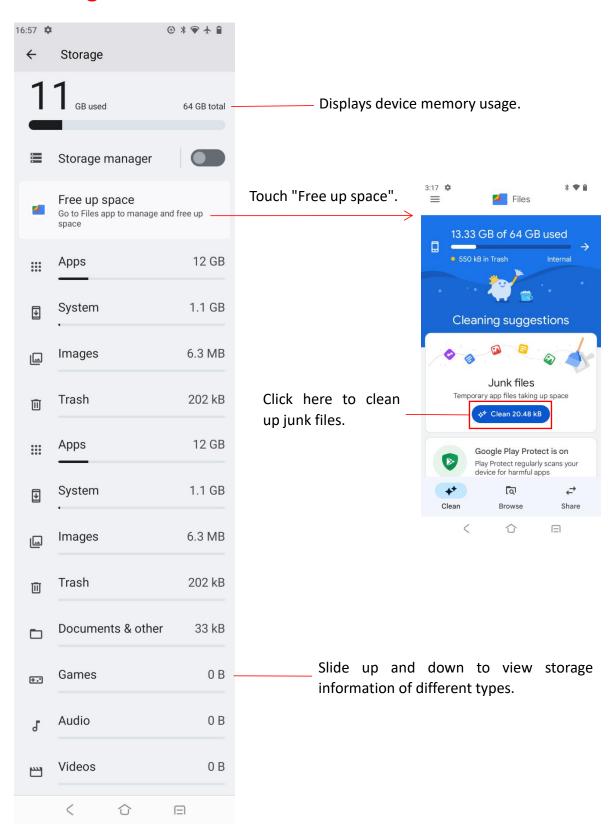
Notifications



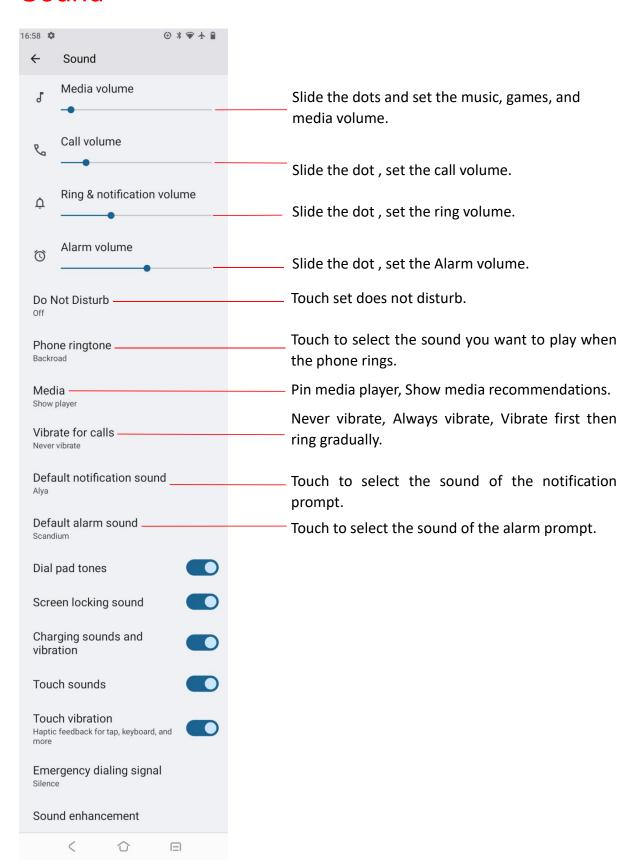
Battery



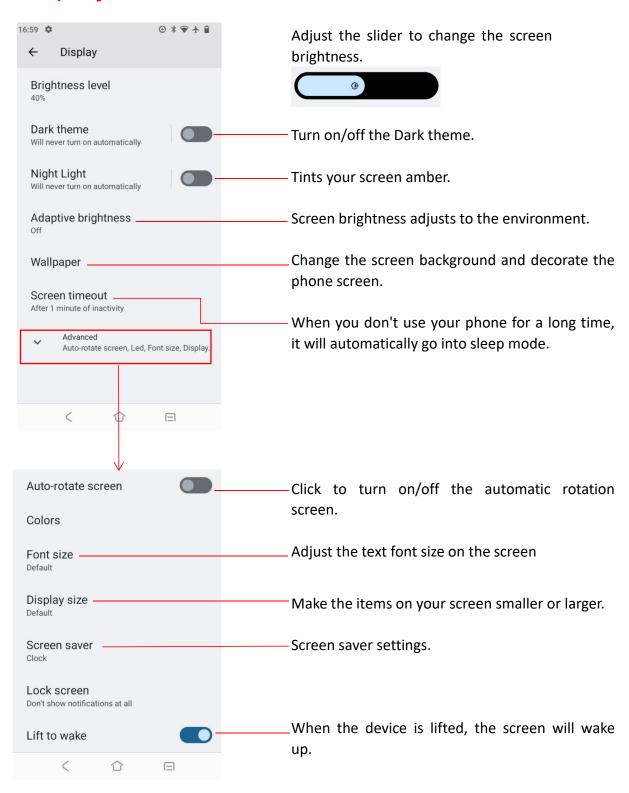
Storage



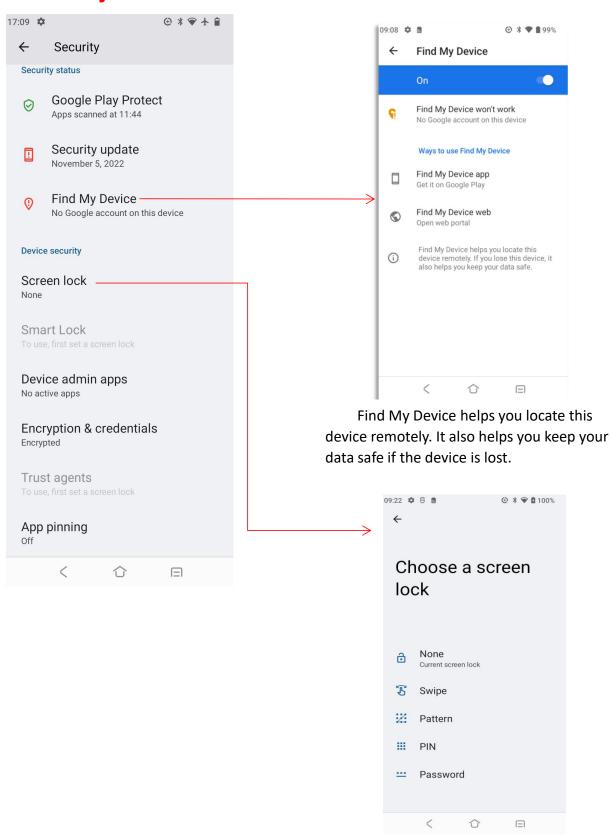
Sound



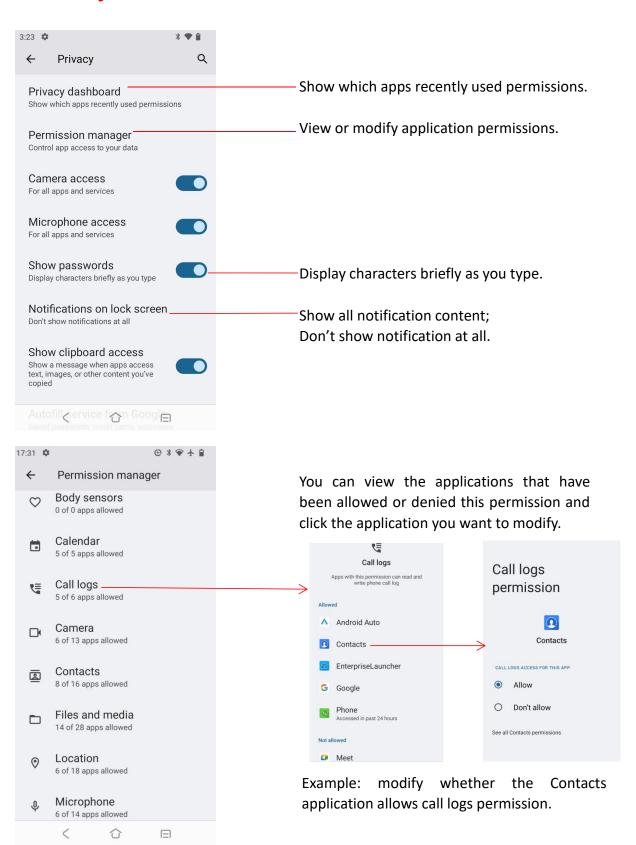
Display



Security

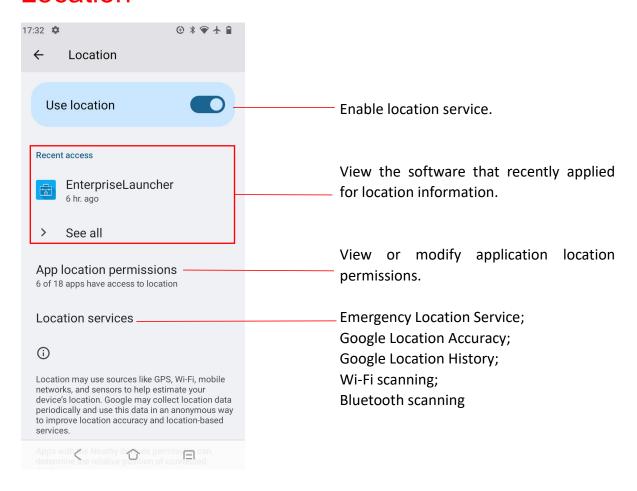


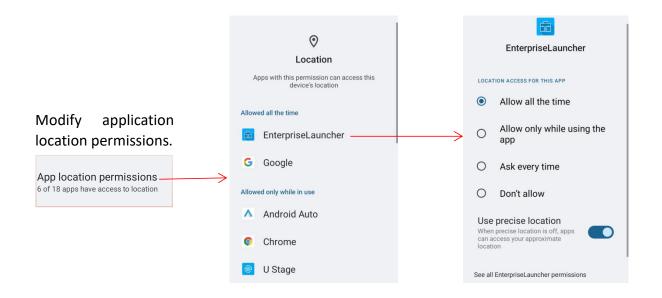
Privacy



Device Setting

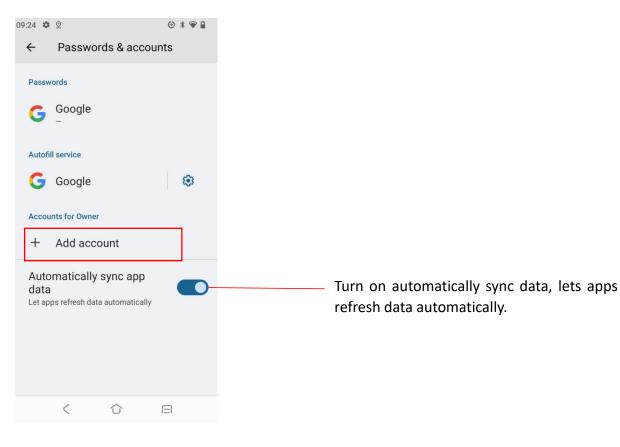
Location

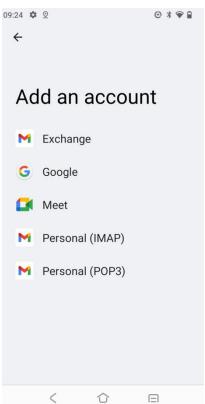




Device Setting

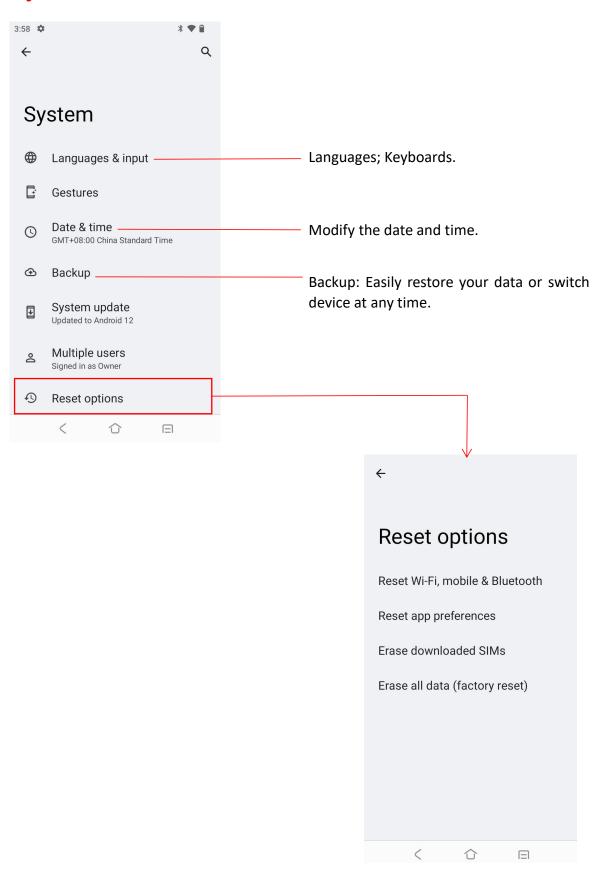
Passwords & accounts



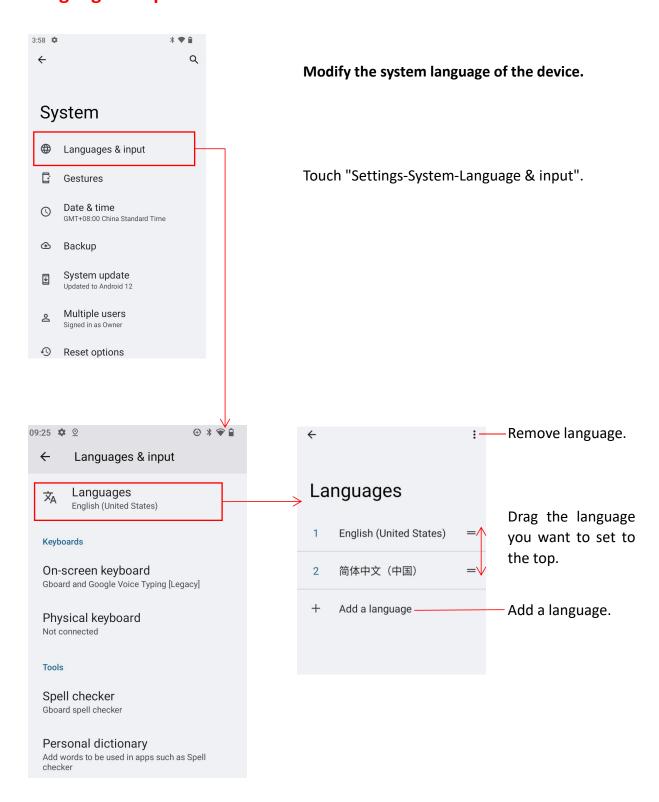


Click "Add Account" to create an account.

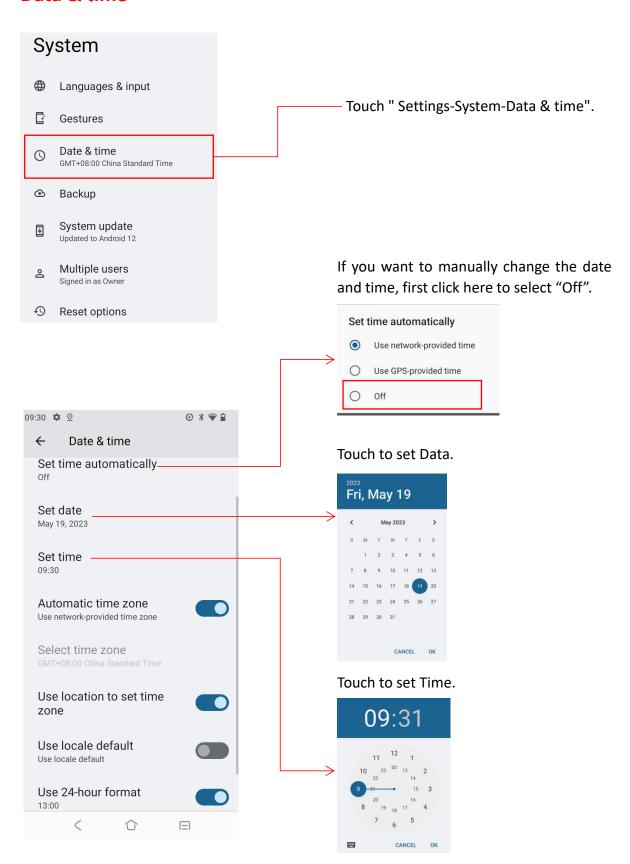
System



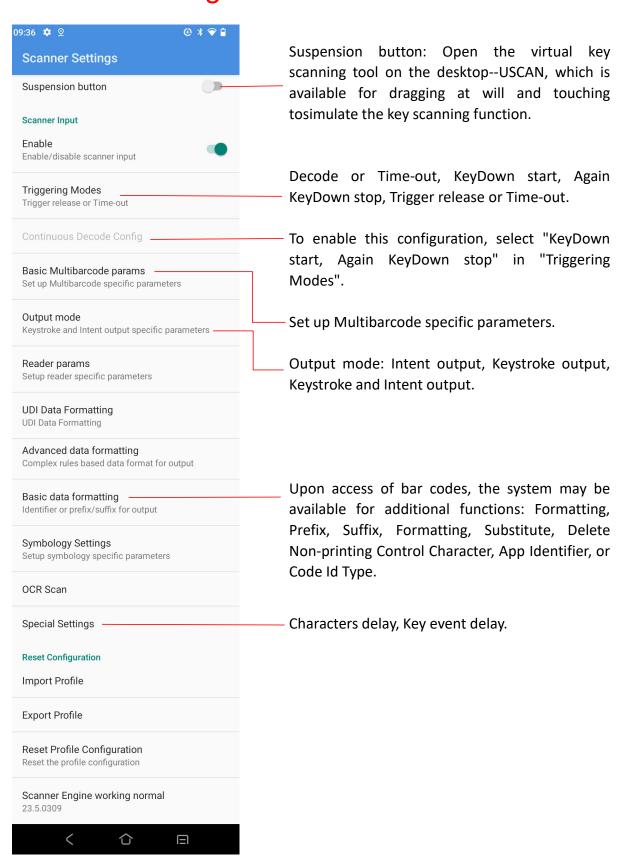
Language & input



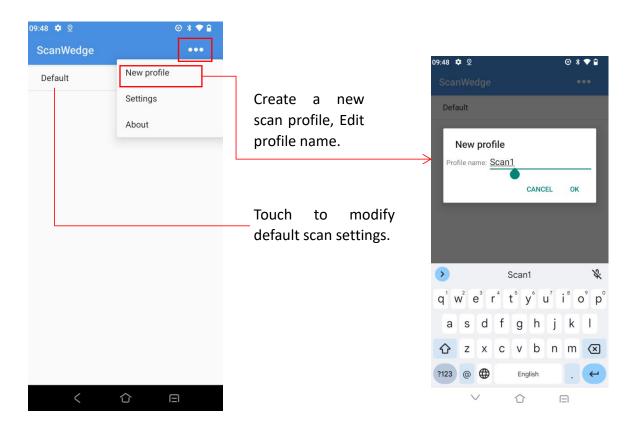
Data & time

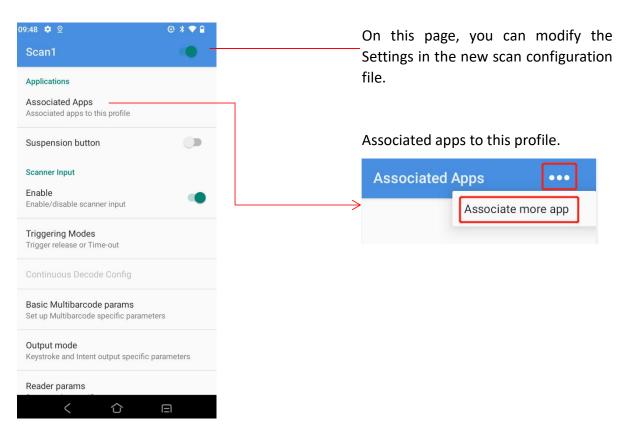


Scanner Settings

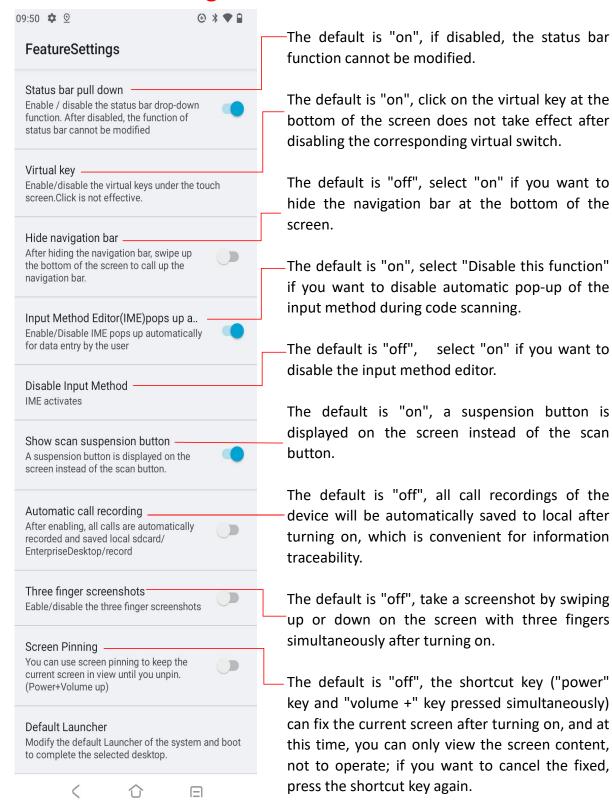


ScanWedge Profiles



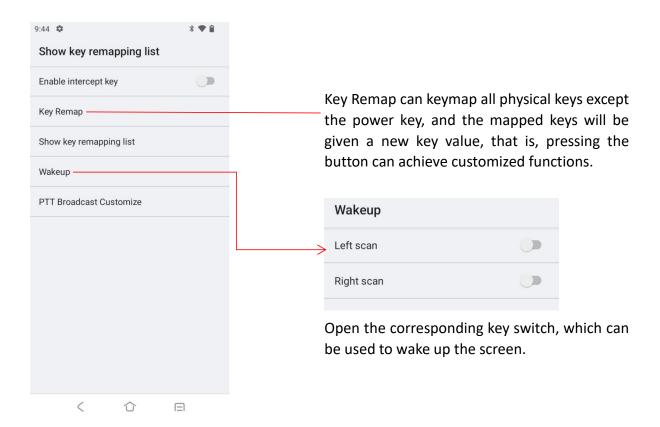


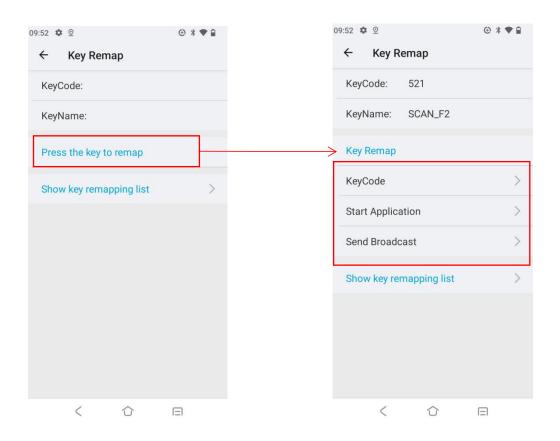
Feature Settings



Device Setting

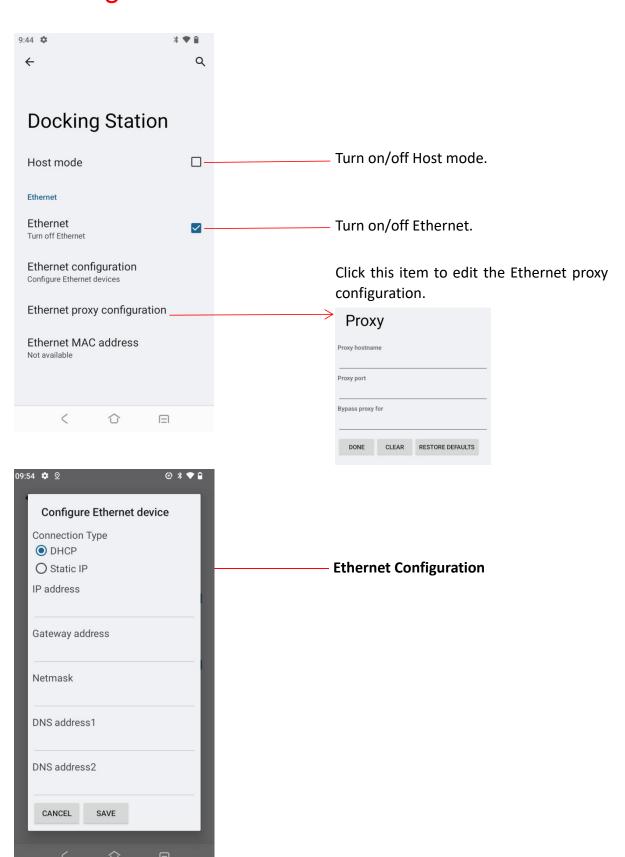
Remap Key





Device Setting

Docking Station

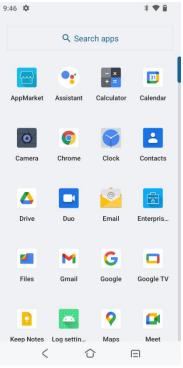


Application

Application Window



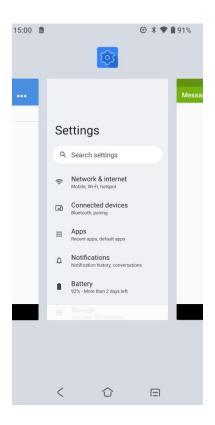
On the Home screen, swipe up from the bottom of the screen.



Applications Window

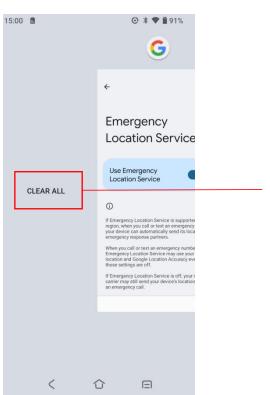
Slide the APPS window up or down to view more app icons. Touch an icon to open the app.

Switching Between Recent Apps



To switch between recent apps:

- 1. Touch . A window appears on the screen with icons of recently used apps.
- 2. Slide the apps displayed left and right to view all recently used apps.
- 3. Swipe up to remove app from the list and force close the app.
- 4. Touch the software page to open the application and touch the blank area to return to the current screen.

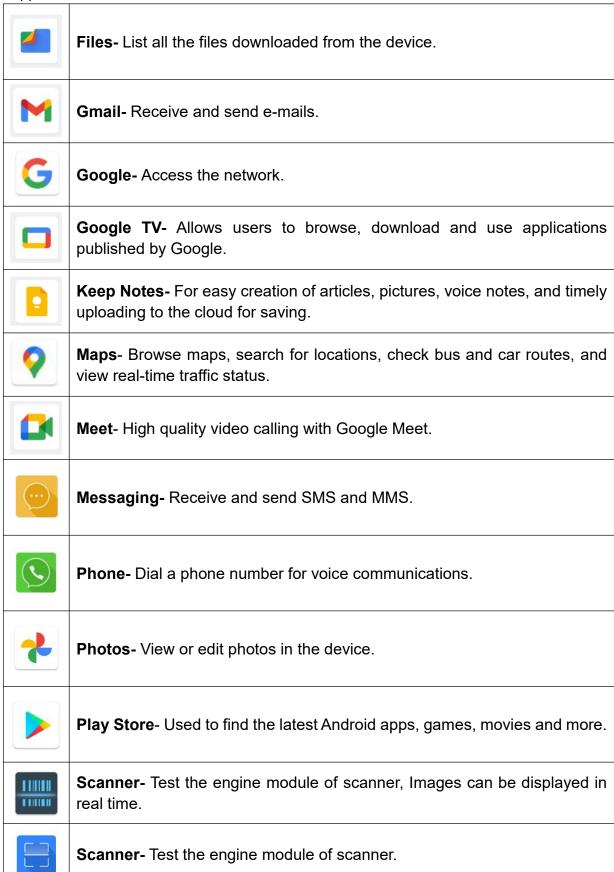


Click here to clear all background apps.

Apps Icon

| Icon | Description |
|------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | App Market- Download apps defined in the cloud management platform. |
| - x + = | Calculator- Provide basic and scientific calculating functions. |
| 31 | Calendar- View and manage calendar events. |
| • | Camera- Take photos and record videos. |
| | Chrome- Access the network. |
| | Clock- Set the alarm and timer. |
| | Contacts- Manage contact information. |
| | Drive- Allows offline access to users' files stored and share them with others. |
| | DUO- For video calls. |
| A | Enterprise Launcher- Restricts access to programs and settings on the device, enabling control of the device and simplifying the enterprise desktop. |

Applications



Applications



ScanWedge- Allows to modify the default settings for scanning and to create new scan settings to be applied to custom software.



Settings- Use to **c**onfigure the device.



U Stage- Provides enterprise IT administrators and agents with quick device configuration synchronization



WIFI Diagnosis- Real-time analysis and troubleshooting of WiFi to pinpoint problems

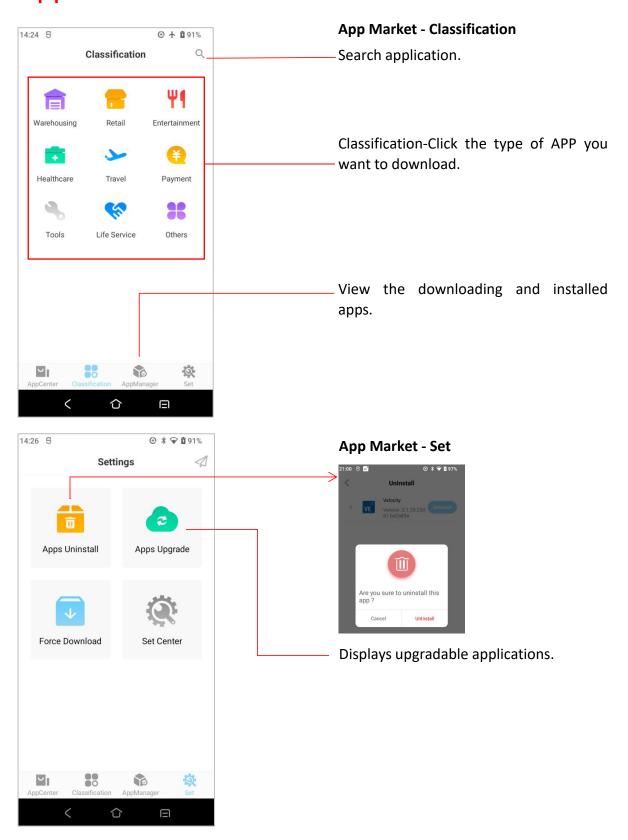


YouTube- Used to download, watch and share videos or clips.

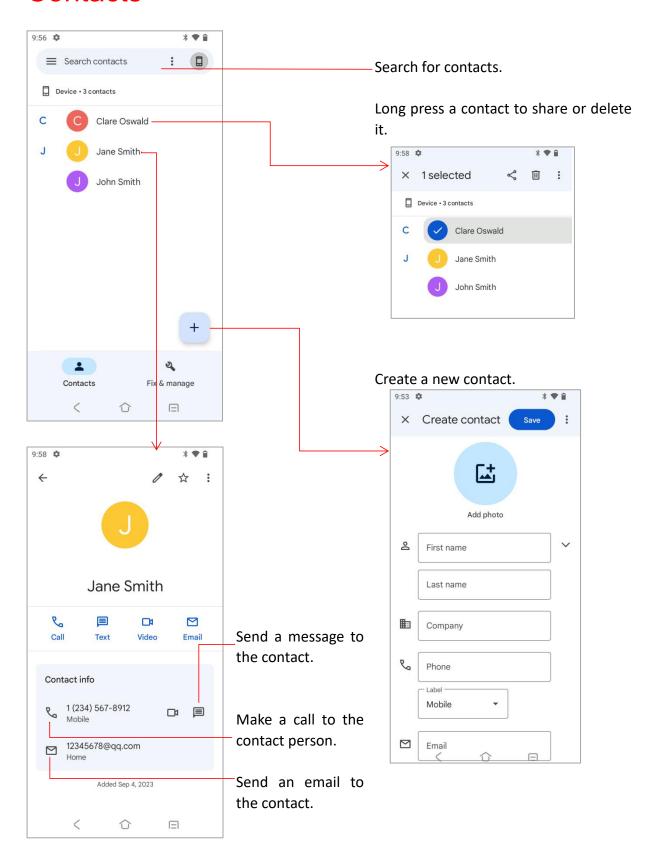


YT Music- Used to play audio files from this unit or stored in Micro SD Card.

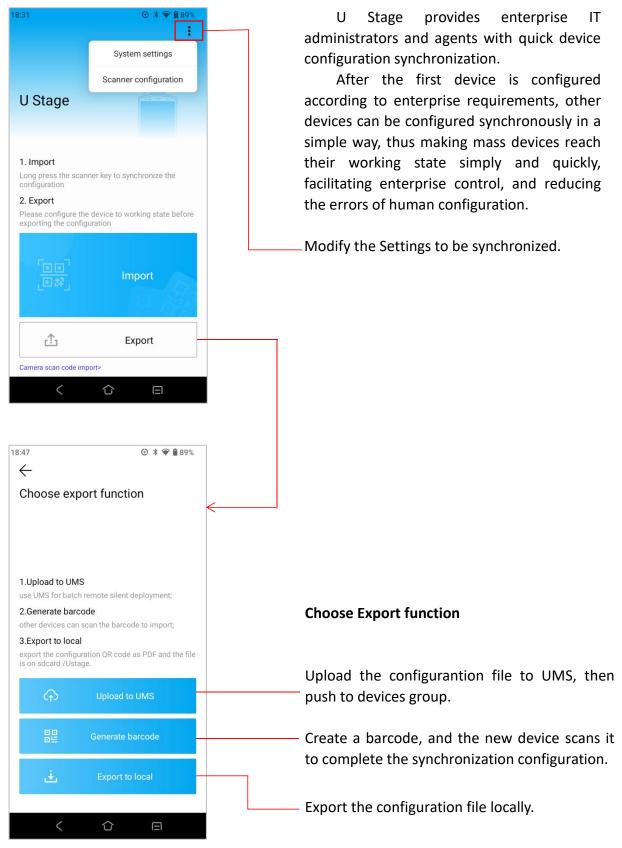
App Market



Contacts



U stage



Maintenance Equipment

For trouble-free service, observe the following tips when using the CT58:

- Do not scratch the screen of the CT58.
- The touch-sensitive screen of the CT58 is glass. Do not drop the CT58 or subject it to strong impact.
- Protect the CT58 from temperature extremes. Do not leave it on the dashboard of a car on a hot day, and keep it away from heat sources.
- Do not store or use the CT58 in any location that is dusty, damp, or wet.
- Use a soft lens cloth to clean the CT58. If the surface of the screen becomes soiled, clean it with a soft cloth moistened with a diluted window-cleaning solution.

Long-Term Storage

When storing the device for long periods of time, ensure that the battery has at least 50% charge and is stored at $-40^{\circ}70^{\circ}$ C.

Cleaning Instructions

Do not apply the liquid directly to the device. Dampen a soft cloth or use pre-moistened wipes.

Do not wrap the device in the cloth or wipe, but gently wipe the unit. Be careful not to let liquid pool around the display window or other places. Allow the unit to air dry before use.

Cleaning Equipment

Cleaning Materials Required

Alcohol wipes, Lens tissue, Cotton-tipped applicators, Isopropyl alcohol, Can of compressed

air with a tube.

Cleaning Frequency

Because mobile devices are used in different environments, the frequency of cleaning is

determined by the user. Customers can decide how often to clean as needed. However, if

used in a dirty environment, it is recommended to clean the camera window regularly for

optimal performance.

Cleaning the CT58

Housing: Using the alcohol wipes, wipe the housing including the buttons.

Display: The display can be wiped down with alcohol wipes, but care should be taken not to

allow any pooling of liquid around the edges of the display. Immediately dry the display with

a soft, non-abrasive cloth to prevent streaking.

Camera and Exit Window: Wipe the camera and exit window periodically with lens tissue or

other material suitable for cleaning optical material such as eyeglasses.

Connector Cleaning:

1. Connector Cleaning;

2. Dip the cotton portion of the cotton-tipped applicator in isopropyl alcohol.

3. Rub the cotton portion of the cotton-tipped applicator back and forth across the

connector. Do not leave any cotton residue on the connector.

4. Repeat at least three times.

5. Use the cotton-tipped applicator dipped in alcohol to remove any grease and dirt near the

connector area.

6. Use a dry cotton-tipped applicator and repeat steps 4 through 6.

7. Spray compressed air on the connector area by pointing the tube/nozzle about ½ inch

away from the surface.8.Inspect the area for any grease or dirt, repeat if required.

Cleaning Cradle Connectors:

- 1. Remove the DC power cable from the cradle.
- 2. Dip the cotton portion of the cotton-tipped applicator in isopropyl alcohol.
- 3. Rub the cotton portion of the cotton-tipped applicator along the pins of the connector. Slowly move the applicator back and forth from one side of the connector to the other. Do not leave any cotton residue on the connector.
- 4. All sides of the connector should also be rubbed with the cotton-tipped applicator.
- 5. Spray compressed air in the connector area by pointing the tube/nozzle about ½ inch away from the surface.
- 6. Remove any lint left by the cotton-tipped applicator.
- 7. If grease and other dirt can be found on other areas of the cradle, use a lint-free cloth and alcohol to remove them.
- 8. Allow at least 10 to 30 minutes (depending on ambient temperature and humidity) for the alcohol to air dry before applying power to cradle. If the temperature is low and humidity is high, a longer drying time is required. Warm temperature and dry humidity require less drying time.

Troubleshooting

The following tables provides typical problems that might arise and the solution for correcting the problem.

| Problem | Reason | Solution |
|---------------------------------------------------------------------|--------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| Press the power key | The battery is not charged. | Charge the battery. |
| but CT58 does not work. | The system crashes. | Execute resetting. |
| The battery is not | The battery breaks down. | Replace the battery. |
| charged | The battery's temperature is exceptional. | Contact for technical support. |
| During data communication via | Wi-Fi communication is not enabled. | Enable Wi-Fi communication. |
| Wi-Fi, no data are transferred or not all data are transferred. | The device is out of the range of the access point. | Move closer to the access point. |
| During data communication via | Bluetooth communication is not enabled. | Turn on Bluetooth communication. |
| Bluetooth, no data are transferred or not all data are transferred. | The device is out of the signal range of another Bluetooth device. | Move within 10m (32.8ft) range of another device. |
| No sound. | Volume setting is too low or turned off. | Adjust volume. |
| CT58 is off. | CT58 is at inactive state. | Not use for a while, the display will automatically turn off. Set the duration to be longer, such as 15 s, 30 s, 1 min, 2 min, 5 min, 10 min or 30 min. |
| | The battery is depleted. | Charge the battery. |

| Tapping a window button or icon but fail to trigger the corresponding function. | The device does not respond. | Reset the device. |
|---------------------------------------------------------------------------------|-----------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| A message pops up, indicating that CT58's | Too many files are saved in CT58. | Delete unused memos and records. If necessary, save such records in the host (or use SD Card as additional memory). |
| storage is full. | Too many apps are installed in CT58. | Uninstall unused apps in CT58 to recover storage capacity. |
| | The bar code is unreadable. | Check the barcode is not damaged. |
| | The distance between the laser scanning window and bar code is wrong. | Put CT58 within proper scanning range. |
| CT58 fails to decode while reading a bar | The bar code type is not checked, or bar code length is wrong. | Set CT58 to accept the scanned bar code type. |
| Code. | Battery low. | If the scanner stops emitting a laser beam upon a trigger press, check the battery level. When the battery is low, the scanner shuts off before the CT58 low battery condition notification. Note: If the scanner is still not reading symbols, contact the distributor or the Global Customer Support Center. |
| Cannot unlock CT58 | User enters incorrect password. | If the user enters an incorrect password eight times, the user is requested to enter a code before trying again. If the user forgot the password, contact system administrator. |
| CT58 cannot find any Bluetooth devices nearby. | Too far from other Bluetooth devices. | Move closer to the other Bluetooth device(s), within a range of 10 meters (32.8 feet). |

| The Bluetooth device(s) nearby are not turned on. | Turn on the Bluetooth device(s) to find. |
|-------------------------------------------------------|---------------------------------------------------|
| The Bluetooth device(s) are not in discoverable mode. | Set the Bluetooth device(s) to discoverable mode. |

Precautions

- 1. Read all information in this guide before using the device to ensure safe and proper operation.
- 2. Please use the accessories that have been approved by this manufacturer and correspond to this model. Use of any power source, charger, battery, etc. that has not been approved by this manufacturer may cause a fire, explosion, or other hazards.
- 3. Please use device and accessories within the specified temperature range. Equipment failure may occur when the ambient temperature is too high or too low.
- 4. Do not disassemble the product and its accessories. If the equipment or any of its components are not working properly, consult the after-sales service of the company promptly, or send the equipment to the after-sales service outlet for testing and maintenance.
- 5. The battery is made from a flammable and explosive material. Do not disassemble, squeeze, drop and make any other destructive operations on the battery. Do not place the battery in high temperatures.
- 6. Disposal of used batteries is subject to local relevant documents or policies regarding disposal of used batteries.

Warranty Policy

Thank you for using Urovo intelligent terminal series products. In the situation of quality problems, which arise from raw materials or production processes, during normal use of purchased products, Urovo Technology Co., Ltd. will be responsible for free maintenance within one year from the date of purchase.

The company may provide repairs due to the user's failure to use the product according to the provided instructions of the product. However, corresponding service fee and component fee will be charged.

Warranty regulations:

- 1. Under normal circumstances, the warranty period of the device is 12 months (3 months for accessories), subject to the sales agreement.
- 2. During the product warranty period, under the normal use conditions (determined by our technical staff), the user will be entitled to a free warranty for damaged or faulty warranty parts.
- 3. During the warranty period, faults caused by repair, disassembly or modification of the product by a personnel other than our company, improper installation, improper use by the user (failure to follow instructions), serial number damage, accident or natural disaster, will not be covered under the warranty.
- 4. The warranty will expire immediately if any alterations are made to the warranty card.
- 5. Please show the equipment SN and purchase certificate for repair. The company reserves the right to interpret the above contents.



UROVO TECHNOLOGY CO., LTD.

Tle: 400 888 6989

Fax: +86 755 86186290

Website: www.urovo.com

E-mail: urovo@urovo.com

Address: 36F-37F, High-Tech Zone Union Tower, No.63, Xuefu Road,

Nanshan district, Shenzhen, Guangdong, China